

# nec

# EV Charge Points

# User Guide

The NEC EV charge points are connected to the **swarco** eConnect network and are supported and maintained by them on, our behalf.

The charge points require a type 2 connector and will deliver a minimum 3.5kwh.



There are two ways to use the chargers:

## Membership

15p connection fee  
36p per kwh charging fee  
**Free to join**

## Pay as you go

25p connection fee  
36p per kwh charging fee

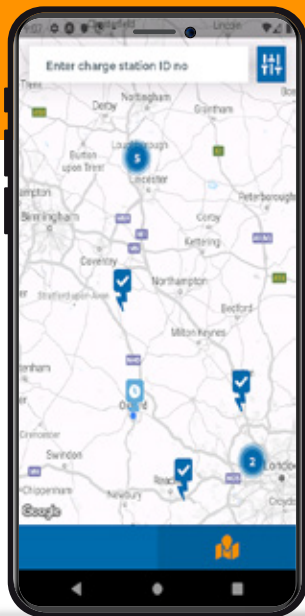


# Membership (cheaper and easier)

## Membership

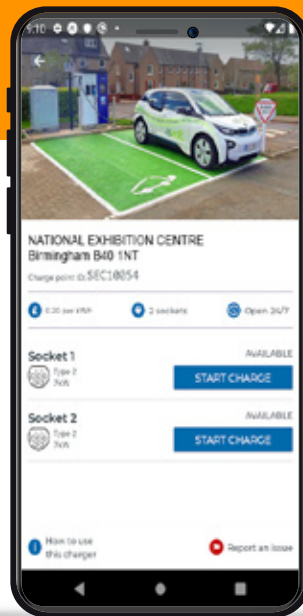
- Register online or via app
- Free to join for Drivers
- RFID Card available
- Driver sets-up Direct Debit Mandate
- Charge Sessions logged against account during month
- Balance collected retrospectively at the end of each month

The **swarco** eConnect App is available on  Android or  Apple.



Smartphone App

Android and Apple



Start, end, monitor Charge



Route Planner

Filter Charge results by driver requirements

## Network Access

Once registered to use the charge point simply:

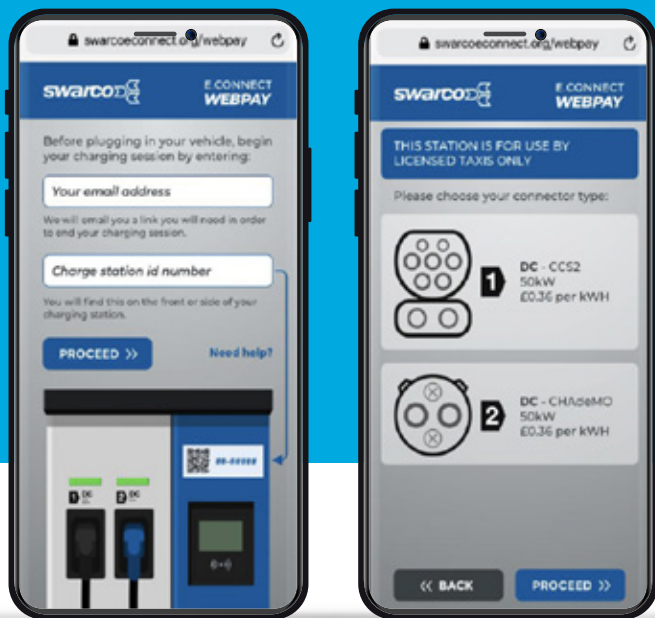
- **Open** the SWARCO eConnect APP
- **Enter** the charger number into the APP
- **Select** the charge point socket you are going to connect to
- **Plug** your cable into your vehicle first
- Then **plug** into your selected socket
- **Select** start charger lights turn from green to blue

When you are **ready** to leave, **enter** the App, **navigate** to your open session and **click** 'End Charging'. **Unplug** the vehicle.

# Pay as you go

PAYG

## Network Access



## WEBPAY

- Mobile friendly website
- Driver enters number of Charger
- Selects connector
- Enter's payment details
- Monitor's session
- Can request VAT invoice once completed
- Complies with Modern Transport Bill

Using a smart phone load [swarco E.Connect Webpay](https://www.swarcoconnect.org/webpay) in your browser:  
[webpay.swarcoconnect.org/](https://webpay.swarcoconnect.org/)

### Once registered to use the charge point simply:

- **Enter** the charger number into the webpay app
- **Select** the charge point socket you are going to connect to
- **Enter** your payment details
- **Plug** your cable into your vehicle first
- Then **plug** into your selected socket
- **Select** start charger lights turn from green to blue

When you are **ready** to leave, **enter** the App, **navigate** to your open session and **click** 'End Charging'. **Unplug** the vehicle.

## Support



If you run into trouble at any time day or night you can call us on **020 8515 8444** and we will be able to support you. **Please quote the unique charger ID** when you call. This ID number is on the charger sticker.